Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered

Eastern Region - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	ations														
1A1 Pavement Patching and Repair						•	\checkmark								
1A2 Crack Sealing									√⊙						
1A3 Shoulder Maintenance						√	•								
1A4 Sweeping and Cleaning	\checkmark				•										
1B1 Safety Patrol						✓		•							
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches	1				√			•							
2A2 Maintain Culverts								Ü	√	•					
2A3 Maintain Catch Basins and Inlets				√			(•)								
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair							√ ⊙								
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup									✓		•				
3A2 Noxious Weed Control			√		•										
3A3 Nuisance Vegetation Control				√		•									
3A4 Control of Vegetation Obstructions							√	•							
3A5 Landscape Maintenance									√⊙						
Group - 4 Bridge and Urban Tunnel Mainte	nance	and Op	eratio	ons			ı								
4A1 Bridge Deck Repair						\checkmark			•						
4A2 Structural Bridge Repair								✓ ⊙							
4A3 Bridge Cleaning				\checkmark				•							
4B1 Movable and Floating Bridge Operations					•										
4B2 Keller Ferry Operations					✓⊙										
4B3 Urban Tunnel Systems						•									
Group - 5 Snow and Ice Control Operations	3														
5B1 Snow and Ice Control Operations						\checkmark	•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A1 Pavement Striping Maintenance						•		\checkmark							
6A2 Raised/Depressed Pavement Marker Mainte	er				✓			•							
6A3 Pavement Marking Maintenance									✓	•					
6A4 Regulatory Sign Maintenance								✓ ⊙							
6A5 Guide Sign Maintenance						√⊙									
6A6 Guidepost Maintenance								✓		•					
6A7 Guardrail Maintenance		✓		•											
6B1 Traffic Signal Systems								•			✓				
6B2 Highway Lighting Systems		✓			•										
6B3 Intelligent Traffic Systems			✓					•							
6B4 Permits					√⊙										
Group - 7 Rest Area Operations															
7B1 Rest Area Operations	1				√⊙										

Key

1/20/2005 Page 1 of 1

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered

Eastern Region Area 1 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	itions														
1A1 Pavement Patching and Repair						•	✓								
1A2 Crack Sealing								✓	•						
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning		\checkmark			•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches	\checkmark							•							
2A2 Maintain Culverts					✓					•					
2A3 Maintain Catch Basins and Inlets						✓	•								
2A5 Slope Repair							•		\checkmark						
Group - 3 Roadside and Vegetation Manag	ement	t													
3A1 Litter Pickup											•		\checkmark		
3A2 Noxious Weed Control					√⊙										
3A3 Nuisance Vegetation Control					\checkmark	•									
3A4 Control of Vegetation Obstructions								✓ ⊙							
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	erati	ons											
4A1 Bridge Deck Repair							✓		•						
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations	;														
5B1 Snow and Ice Control Operations							•	√							
Group - 6 Traffic Control Maintenance and	Opera	tions												_	
6A2 Raised/Depressed Pavement Marker Mainte	r			\checkmark				•							
6A3 Pavement Marking Maintenance										√⊙					
6A6 Guidepost Maintenance									✓	•					
6A7 Guardrail Maintenance				•		\checkmark									

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Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered

Eastern Region Area 2 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair						•				\checkmark					
1A2 Crack Sealing									•		✓				
1A3 Shoulder Maintenance							•				✓				
1A4 Sweeping and Cleaning		✓			•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches							\checkmark	•							
2A2 Maintain Culverts										•			✓		
2A3 Maintain Catch Basins and Inlets	\checkmark						•								
2A5 Slope Repair							\odot	\checkmark							
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup							\checkmark				•				
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control						√ ⊙									
3A4 Control of Vegetation Obstructions								•		\checkmark					
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Op	erati	ons											
4A1 Bridge Deck Repair				✓					•						
4A3 Bridge Cleaning				\checkmark				•							
Group - 5 Snow and Ice Control Operations															-
5B1 Snow and Ice Control Operations					\checkmark		•								
Group - 6 Traffic Control Maintenance and	Opera	ations	•								•			•	
6A2 Raised/Depressed Pavement Marker Mainte	r							•		\checkmark			_		
6A3 Pavement Marking Maintenance								✓		•					
6A6 Guidepost Maintenance										•		✓			
6A7 Guardrail Maintenance	\checkmark			•											

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Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered

Eastern Region Area 3 - CY 2004

	4.0		4.0	2.0		2.0	2.0		2.0	4.0		4.0	F 0		F.C
Activity	1.0	^		2.0	В	2.9	3.0	С	3.9	4.0	D		5.0 +	F	5.9
	+	Α	-	+	В	-	+	<u> </u>		+	ע	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				✓		•									
1A2 Crack Sealing									•	✓					
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches		\checkmark						•							
2A2 Maintain Culverts						✓				•					
2A3 Maintain Catch Basins and Inlets	\checkmark						•								
2A5 Slope Repair		✓					•								
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											✓ •				
3A2 Noxious Weed Control				✓	•										
3A3 Nuisance Vegetation Control					✓	•									
3A4 Control of Vegetation Obstructions					✓			•							
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair	\checkmark								•						
4A3 Bridge Cleaning			\checkmark					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations					\checkmark		•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainter	√							•							
6A3 Pavement Marking Maintenance								✓		•					
6A6 Guidepost Maintenance						\checkmark				•					
6A7 Guardrail Maintenance		\checkmark		•											

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Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered

Eastern Region Area 4 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair						•	\checkmark								
1A2 Crack Sealing								✓	•						
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches								•			√				
2A2 Maintain Culverts										•	✓				
2A3 Maintain Catch Basins and Inlets							•		√						
2A5 Slope Repair							√ ⊙								
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup							✓				•				
3A2 Noxious Weed Control		\checkmark			•										
3A3 Nuisance Vegetation Control		\checkmark				•									
3A4 Control of Vegetation Obstructions					\checkmark			•							
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	erati	ons											
4A1 Bridge Deck Repair									•					\checkmark	
4A3 Bridge Cleaning					✓			•							
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte					√			•							
6A3 Pavement Marking Maintenance										√⊙					
6A6 Guidepost Maintenance						\checkmark				•					
6A7 Guardrail Maintenance	\checkmark			•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pave	ement Pa	tching a	nd Repair	<u>.</u>			SL Target: 2.99
	1						
	Area 1 a	verage:	2355	3.1	2580	3.2	3.2
	2						
	Area 2 a	verage:	6039	4.2	5840	4.2	4.2
	3						
	Area 3 a	verage:	2142	3.0	267	1.3	2.2
	4						
	Area 4 a	verage:	2687	3.2	2523	3.2	3.2
Eastern	Region a	verage:		3.4		3.0	3.2
			Spring 20	004	Fall 200)4	CY Avg.
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crac	k Sealing	3	T T				SL Target: 3.99
	1						
	Area 1 a	verage:	627	3.3	803	3.6	3.4
	2						
	Area 2 a	verage:	1984	4.7	1282	4.2	4.4
	3						
	Area 3 a	verage:	1507	4.3	937	3.9	4.1
	4						
	Area 4 a	verage:	1313	4.2	479	2.9	3.6
Eastern	Region a	verage:		4.1		3.6	3.9
	_		Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Sho	ulder Mai	ntenanc	е				SL Target: 3.25
	1		4.000/		4 = 00 /		
	Area 1 a	verage:	1.09%	1.5	4.78%	3.2	2.4
	2						
	Area 2 a	verage:	11.28%	4.5	10.63%	4.4	4.4
	3						
	Area 3 a	verage:	3.69%	2.8	2.99%	2.5	2.7
	4						
	Area 4 a	verage:	4.53%	3.1	1.69%	1.8	2.5
Eastern	Region a	verage:		3.0		3.0	3.0

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swe	<u> </u>	d Cleanii	ng				SL Target: 2.75
	1						
	Area 1 a	verage:	2.34%	1.5	1.12%	1.2	1.
	2						
	Area 2 a	verage:	1.61%	1.3	2.12%	1.4	1.
	3						
	Area 3 a	verage:	1.19%	1.2	0%	1.0	1.
	4						
	Area 4 a	verage:	0.99%	1.2	0.19%	1.0	1.
Eastern	Region a	verage:		1.3		1.2	1.
			Spring 20	004	Fall 200)4	CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safe	ty Patrol			1		1	SL Target: 3.75
	Area a	verage:					
Eastern	Region a	verage:			11	2.9	2.
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Mair	ntain Ditc	hes		1		'	SL Target: 3.75
	1						
	Area 1 a	verage:	0%	1.0	0.04%	1.0	1.
	2						
	Area 2 a	verage:	4.12%	2.8	6.12%	3.2	3.
	3						
	Area 3 a	verage:	0.04%	1.0	1.7%	2.2	1.
	4						
	Area 4 a	verage:	12.72%	4.5	12.59%	4.5	4.
Eastern	Region a	verage:		2.3		2.7	2.
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Mair	ntain Culv	erts	1				SL Target: 4.25
	1						
	Area 1 a	verage:	0%	1.0	11.11%	4.1	2.
	2						
	Area 2 a	verage:	24.14%	5.4	17.65%	4.8	5.
	3						
	Area 3 a	verage:	9.09%	3.8	2.17%	2.1	2.
	4						
	Area 4 a	verage:	23.81%	5.4	10.53%	4.1	4.
		_					

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Mair	tain Catc	h Basins	and Inlets				SL Target: 3.25
	1						
	Area 1 a	verage:	27.42%	4.8	0%	1.0	2.9
	2						
	Area 2 a	verage:	0%	1.0	0%	1.0	1.0
	3						
	Area 3 a	verage:	0%	1.0	0%	1.0	1.
	4						
	Area 4 a	verage:	28.57%	4.9	5.56%	2.6	3.
Eastern	Region a	verage:		2.9		1.4	2.
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Mair	tain Dete	ntion/Re	tention Basins	'		'	SL Target:
	Area a	verage:					
Eastern	Region a	verage:	8.5%	3.7			3.
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slop	e Repair						SL Target: 3.25
	1						
	Area 1 a	verage:	5.41%	3.5	8%	4.3	3.9
	2						
	Area 2 a	verage:	8.11%	4.4	4.05%	3.0	3.
	3						
	Area 3 a	verage:	0%	1.0	2.7%	2.4	1.
	4						
	Area 4 a	verage:	2.94%	2.5	6.67%	3.9	3.
Eastern	Region a	verage:		2.8		3.4	3.
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	r Pickup	ı					SL Target: 4.75
	1					_	
	Area 1 a	verage:	698	4.4	2144	5.9	5.
	2						
	Area 2 a	verage:	238	2.9	316	3.3	3.
	3						
	Area 3 a	verage:	695	4.4	640	4.3	4.
	4				-		
	Area 4 a	verage:	313	3.3	246	3.0	3.
Eastern	Region a	verage:		3.7		4.1	3.5

*** Service Level Report By Region ***

Region: Eastern

		_	Spring 20	004	Fall 200)4	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Noxi		d Contro	ol	ı	Ţ		SL Target: 2.75
	1						
	Area 1 a	verage:	1.13%	2.1	3.25%	3.3	2
	2						
	Area 2 a	verage:	0.43%	1.4	0.24%	1.2	1
	3						
	Area 3 a	verage:	1.43%	2.3	0.83%	1.8	2
	4						
	Area 4 a	verage:	0.09%	1.1	1.15%	2.1	1
Eastern	Region a	verage:		1.7		2.1	1
			Spring 20	004	Fall 200)4	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Leve
3A3 - Nuis	ance Veg	jetation	Control		-		SL Target: 2.99
	1						
	Area 1 a	verage:	2.8%	2.1	3.53%	2.4	2
	2						
	Area 2 a	verage:	2.9%	2.2	7.39%	3.5	2
	3						
	Area 3 a	verage:	1.27%	1.5	7.45%	3.5	2
	4						
	Area 4 a	verage:	0.43%	1.2	0.88%	1.4	1
Eastern	Region a	verage:		1.7		2.7	2
			Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Leve
244 0===				~-	, , , , , , , , , , , , , , , , , , , ,	<u> </u>	
3A4 - Con	trol of Ve	getation	Obstructions				SI_Target: 3.75
3A4 - Con	trol of Veg	getation	Obstructions				SL Target: 3.75
SA4 - CON			Obstructions 4.05%	4.2	1.33%	2.8	
3A4 - Con	1			4.2	1.33%		
3A4 - Con	1 Area 1 a	verage:	4.05%	2.9	1.33%		3
3A4 - CON	1 Area 1 a	verage:	4.05%			2.8	3
3A4 - CON	1 Area 1 a 2 Area 2 a	verage:	4.05%			2.8	4
3A4 - CON	1 Area 1 a 2 Area 2 a 3 Area 3 a	verage:	4.05% 1.35%	2.9	6.76%	5.2	3
3A4 - CON	1 Area 1 a 2 Area 2 a 3 Area 3 a	verage: verage: verage:	4.05% 1.35% 2.7%	2.9	6.76%	5.2	4
	1 Area 1 a 2 Area 2 a 3 Area 3 a 4 Area 4 a	verage: verage: verage:	4.05% 1.35%	2.9 3.6 3.7	6.76%	2.8 5.2 1.0	2
	1 Area 1 a 2 Area 2 a 3 Area 3 a	verage: verage: verage:	4.05% 1.35% 2.7% 2.94%	2.9 3.6 3.7 3.6	6.76% 0%	2.8 5.2 1.0 1.0 2.5	2 2 3
	1 Area 1 a 2 Area 2 a 3 Area 3 a 4 Area 4 a	verage: verage: verage:	4.05% 1.35% 2.7% 2.94%	2.9 3.6 3.7 3.6	6.76% 0% 0%	2.8 5.2 1.0 1.0 2.5	2 2 2 CY Avg.
Eastern Activity	Area 4 a Region a	verage: verage: verage: verage:	4.05% 1.35% 2.7% 2.94% Spring 20 Score	2.9 3.6 3.7 3.6	6.76% 0%	2.8 5.2 1.0 1.0 2.5	2 2 3 CY Avg. Service Leve
Eastern	Area 4 a Region a	verage: verage: verage: verage:	4.05% 1.35% 2.7% 2.94% Spring 20 Score	2.9 3.6 3.7 3.6	6.76% 0% 0%	2.8 5.2 1.0 1.0 2.5	2 2 2 CY Avg.
Eastern Activity	Area 4 a Region a Area Area Area Area Area	verage: verage: verage: verage:	4.05% 1.35% 2.7% 2.94% Spring 20 Score	2.9 3.6 3.7 3.6	6.76% 0% 0%	2.8 5.2 1.0 1.0 2.5	2. 2. CY Avg. Service Level

*** Service Level Report By Region ***

Region: Eastern

			Spring 2	004	Fall 200)4	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Brido	ge Deck I	Repair		r		ı	SL Target: 3.99
	1						
	Area 1 a	verage:			0.0179%	3.1	3.
	2						
	Area 2 a	verage:			0.0046%	2.2	2.
	3						
	Area 3 a	verage:			0%	1.0	1.
	4						
	Area 4 a	verage:			0.1951%	5.3	5.
Eastern I	Region a	verage:				2.9	2.
			Spring 2	004	Fall 200)4	CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	ctural Bri	dge Rep	pair		•	'	SL Target: 3.75
	Area a	verage:					
Eastern I	Region a	verage:			71.43%	3.6	3.
			Spring 2	004	Fall 200)4	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4A3 - Bridg	ge Cleani	ing				'	SL Target: 3.75
	1						
	Area 1 a	verage:			3.33	2.2	2.
	2						
	Area 2 a	verage:			3.05	2.0	2.
	3						
	Area 3 a	verage:			2.7	1.9	1.
	4						
	Area 4 a	verage:			3.75	2.4	2.
Eastern I	Region a	verage:				2.1	2.
	1		Spring 2	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Delayed	SL	% Delayed	SL	Service Level
4B1 - Mova	able and	Floating	Bridge Operat	ions			SL Target: 2.75
							-
	Area a	verage:					
Eastern l	Region a	verage:					
			Spring 2	004	Fall 200)4	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4B2 - Kelle	r Ferry C	peratio	ns				SL Target: 2.75
	Area a	verage:					

*** Service Level Report By Region ***

Region: Eastern

			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	ın Tunnel	System	s				SL Target: 2.99
	Area a	verage:					
Eastern	Region a	verage:					
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
5B1 - Snov	w and Ice	Contro	l Operations				SL Target:
	1						
	Area 1 a	verage:	3.3	3.3			3.3
	2						
	Area 2 a	verage:	2.6	2.6			2.6
	3						
	Area 3 a	verage:	2.4	2.4			2.4
Eastern	Region a	verage:		2.8			2.8
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A1 - Pave	ement Str	riping M	aintenance				SL Target: 2.99
	Area a	verage:					
Eastern	Region a	verage:	18.89%	5.8	0.69%	1.7	3.7
			Spring 20	004	Fall 200	04	CY Avg.
Activity			, ,	-	= 0 0		
,	Area	Sect	% Def.	SL	% Def.	SL	Service Level
				SL	% Def.	SL	SL Target: 3.75
	ed/Depre	essed Pa	% Def.	SL Maintenar	% Def.		SL Target: 3.75
	ed/Depre	essed Pa	% Def.	SL	% Def.	SL 2.6	
	ed/Depre	essed Pa	% Def.	SL Maintenar	% Def.		SL Target: 3.75
	ed/Depre	essed Pa	% Def.	SL Maintenar	% Def.		SL Target: 3.75
	ed/Depre	essed Pa	% Def. vement Marker 4.33%	SL Maintenar 1.9	% Def. nce 8.02%	2.6	SL Target: 3.75
	ed/Depre	essed Pa everage:	% Def. vement Marker 4.33%	SL Maintenar 1.9	% Def. nce 8.02%	2.6	SL Target: 3.75
	ed/Depre 1 Area 1 a 2 Area 2 a	essed Pa everage:	% Def. vement Marker 4.33% 23.78%	SL Maintenar 1.9 4.4	% Def. nce 8.02% 20.39%	2.6	SL Target: 3.75 2.2 4.2
	ed/Depre 1 Area 1 a 2 Area 2 a 3 Area 3 a	essed Pa everage: everage: everage:	% Def. vement Marker 4.33% 23.78%	SL Maintenar 1.9 4.4	% Def. 8.02% 20.39%	2.6	SL Target: 3.75 2.2 4.2

*** Service Level Report By Region ***

Region: Eastern

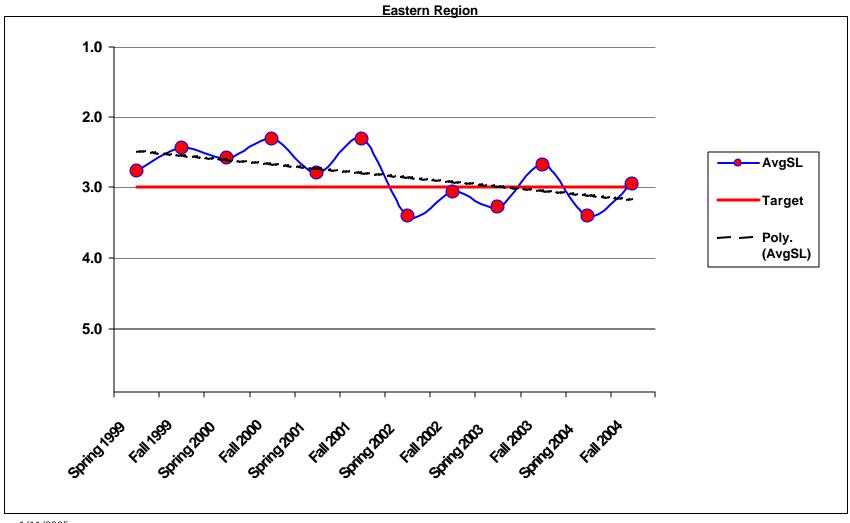
_			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A3 - Pave	ment Ma	rking M	aintenance				SL Target: 4.25
	1						
	Area 1 a	verage:	14.29%	3.4	28%	4.8	4.1
	2						
•	Area 2 a	verage:	94.12%	5.9	0%	1.0	3.5
	3						
	Area 3 a	verage:	100%	5.9	0%	1.0	3.5
	4						
	Area 4 a	verage:	40%	5.9	3.05%	2.1	4.0
Eastern F	Region a	verage:		5.3		2.2	3.8
			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regu	latory Si	gn Main	tenance	T		T	SL Target: 3.75
	Area a	verage:					
Eastern F	Region a	verage:	2.5%	3.2	5.09%	4.0	3.6
	_		Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guide	e Sign M	aintena	nce				SL Target: 2.99
		verage:					
Eastern F	Region a	verage:	3.66%	2.6	5.18%	3.0	2.8
			Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guide	epost Ma	intenan	ce				SL Target: 4.25
	1						
						2 2	3.8
•	Area 1 a	verage:	14.25%	4.4	6.37%	3.3	
	2						
			14.25% 18.7%	4.4	19.02%	4.9	4.9
	2 Area 2 a	verage:	18.7%	4.9	19.02%	4.9	
	2 Area 2 a	verage:					4.9
	2 Area 2 a	verage:	18.7%	4.9	19.02%	4.9	
	2 Area 2 a 3 Area 3 a	verage:	18.7%	4.9	19.02%	4.9	

*** Service Level Report By Region ***

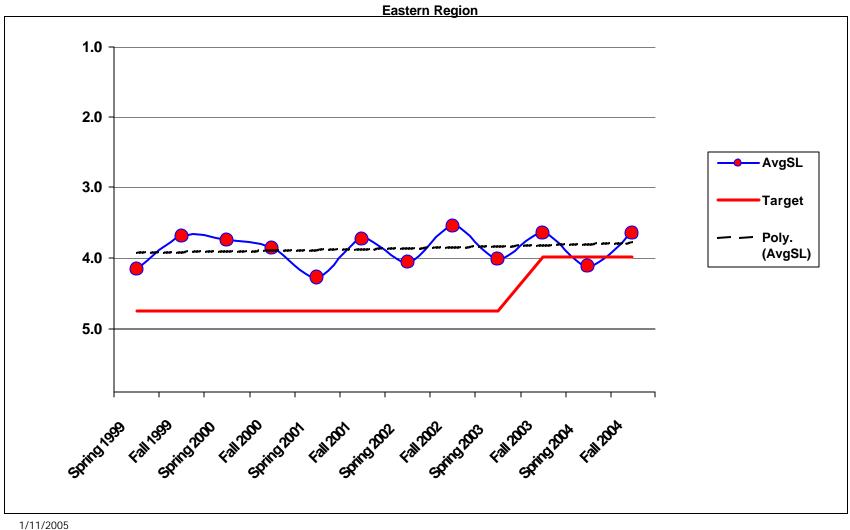
Region: Eastern

Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg.
			% Def.	SL	% Def.	SL	Service Level
6A7 - Guar	drail Mai	ntenanc	e				SL Target: 2.25
	1						
	Area 1 a	verage:	5.01%	4.0	0.52%	1.5	2.8
	2						
	Area 2 a	verage:	0%	1.0	0.27%	1.3	1.1
	3						
	Area 3 a	verage:	0.45%	1.4	0.11%	1.1	1.3
	4						
	Area 4 a	verage:	0.47%	1.5	0%	1.0	1.2
Eastern Region average:				2.0		1.2	1.6
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg.
			Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
6B1 - Traffi	c Signal	System	s				SL Target: 3.75
	Area a	verage:					
Eastern F	Region a	verage:			2.36	4.4	4.4
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg.
			% Mlfnctn	SL	% Mlfnctn	SL	Service Level
6B2 - High	way Ligh	ting Sys	stems				SL Target: 2.75
	Area a	verage:					
Eastern F	≀egion a	verage:	2.4%	1.5	2.19%	1.4	1.5
Activity	Area	Sect	Spring 2004		Fall 2004		CY Avg.
			Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level
			•		•		
6B3 - Intelli	igent Tra	ffic Sys	-		,		SL Target: 3.75
6B3 - Intell			-		•		SL Target: 3.75
6B3 - Intell		iffic Sys verage:	-				SL Target: 3.75
6B3 - Intelli	Area a	verage:	-		0.48	2.0	
Eastern F	Area a	verage: verage:	-	004			2.0 CY Avg.
Eastern F	Area a Region a	verage: verage:	tems	004 SL	0.48		2.0
Eastern F	Area a Region a	verage: verage:	tems Spring 20		0.48 <i>Fall 200</i>	04	2.0 CY Avg.
Eastern F	Area a Region a Area Area Open	verage: verage: Sect erations	tems Spring 20		0.48 <i>Fall 200</i>	04	2.0 CY Avg. Service Level
Eastern F	Area a Region a Area Area Open	verage: verage:	tems Spring 20		0.48 <i>Fall 200</i>	04	2.0 CY Avg. Service Level

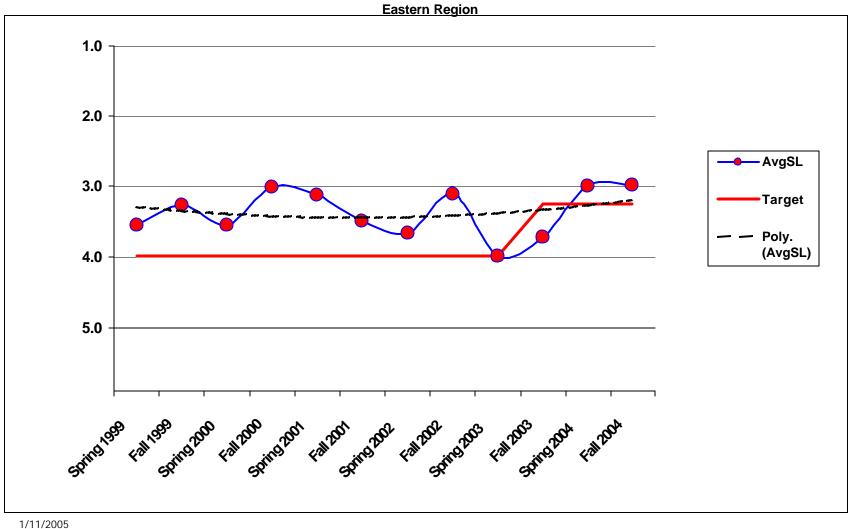
1A1 - Pavement Patching and Repair



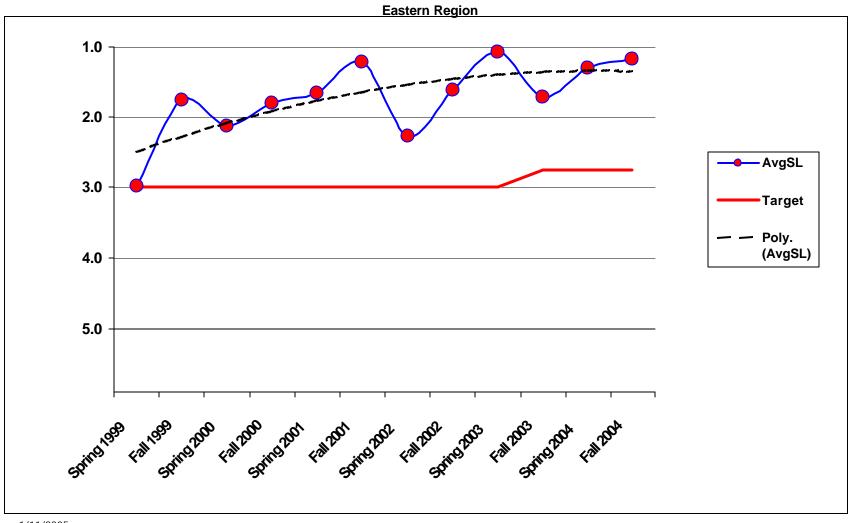
1A2 - Crack Sealing



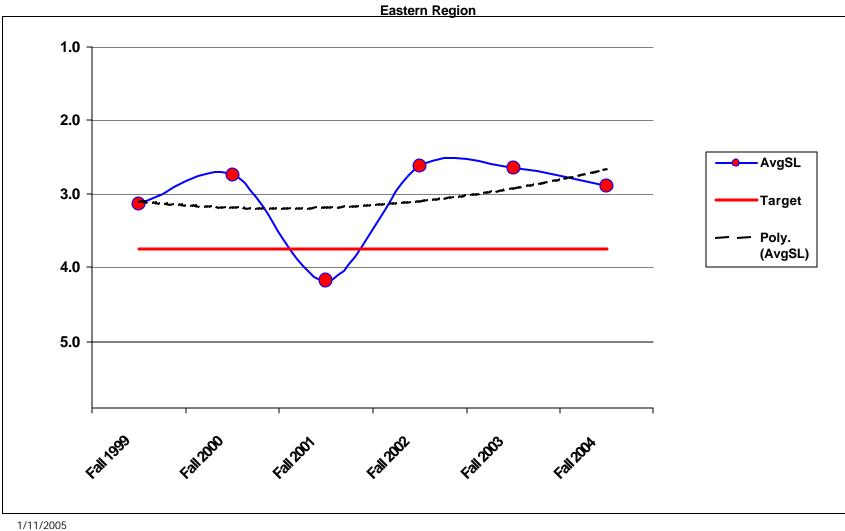
1A3 - Shoulder Maintenance



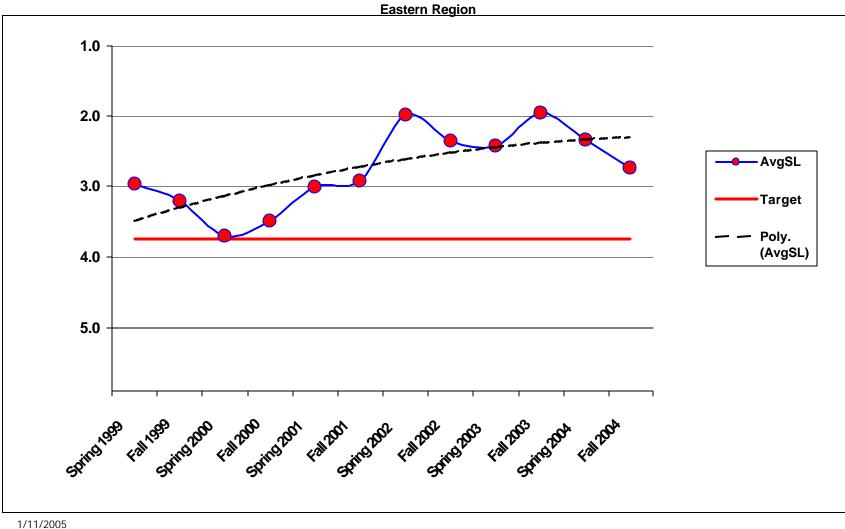
1A4 - Sweeping and Cleaning



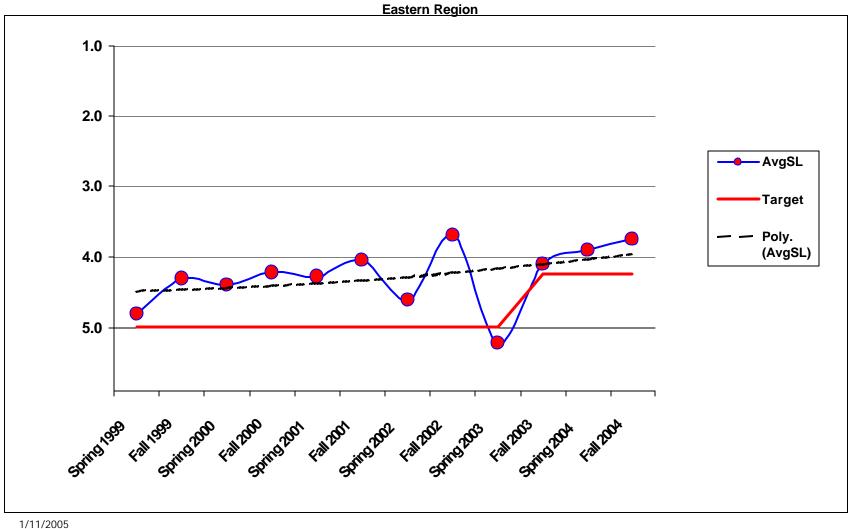
1B1 - Safety Patrol



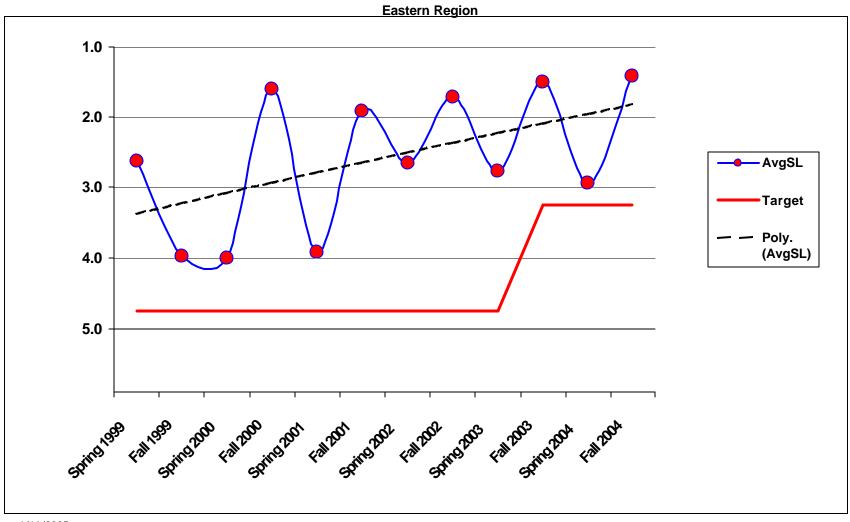
2A1 - Maintain Ditches



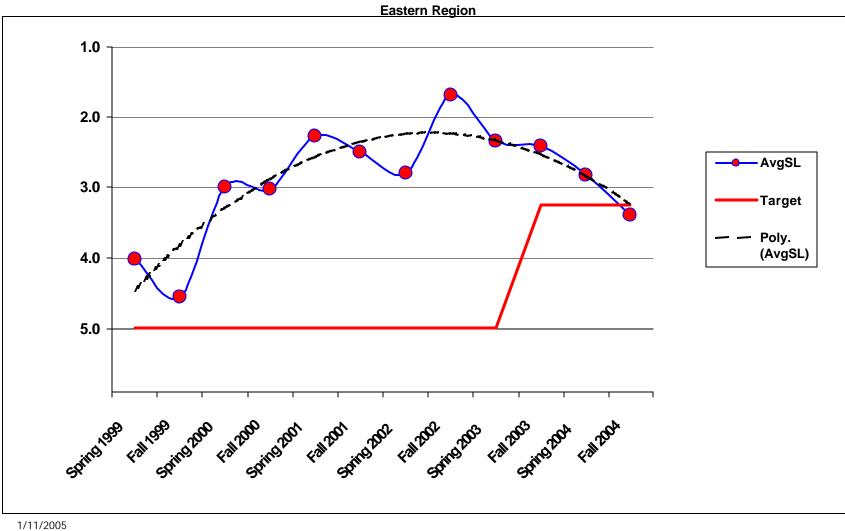
2A2 - Maintain Culverts



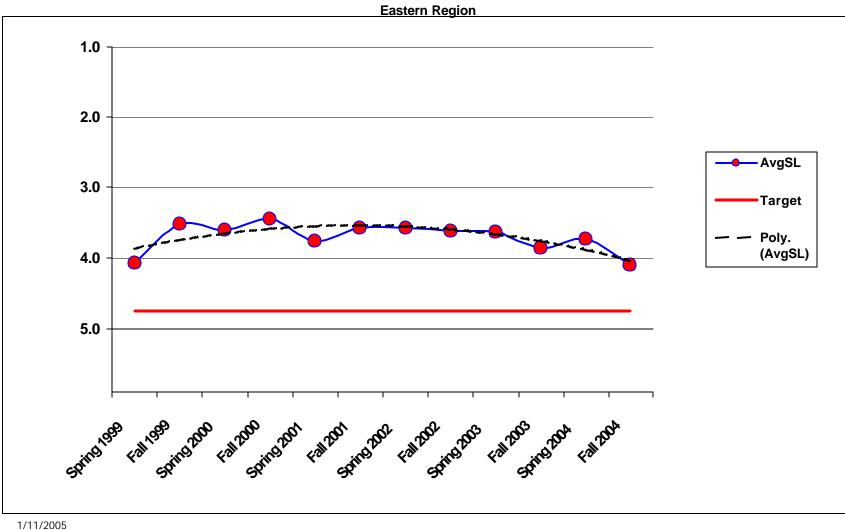
2A3 - Maintain Catch Basins and Inlets



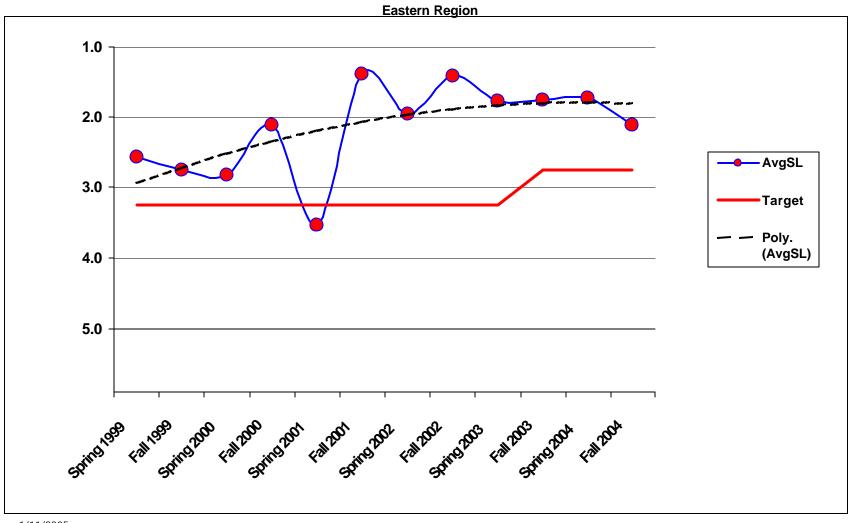
2A5 - Slope Repair



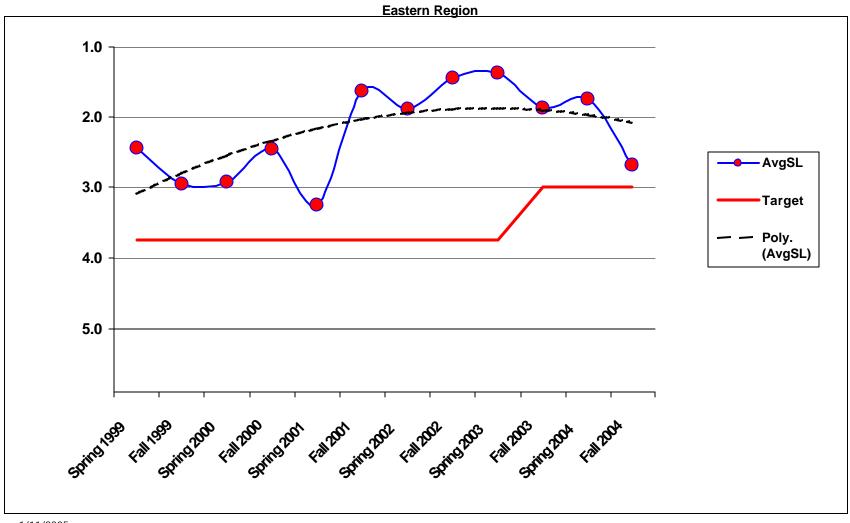
3A1 - Litter Pickup



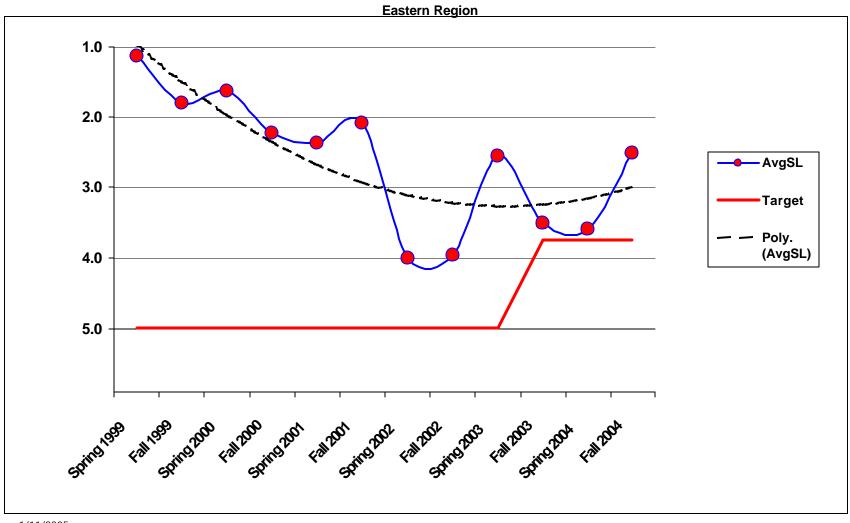
3A2 - Noxious Weed Control



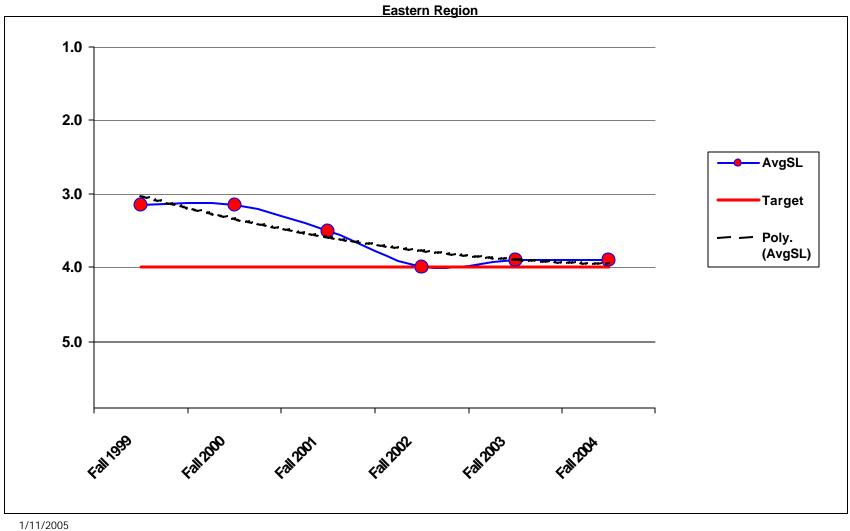
3A3 - Nuisance Vegetation Control



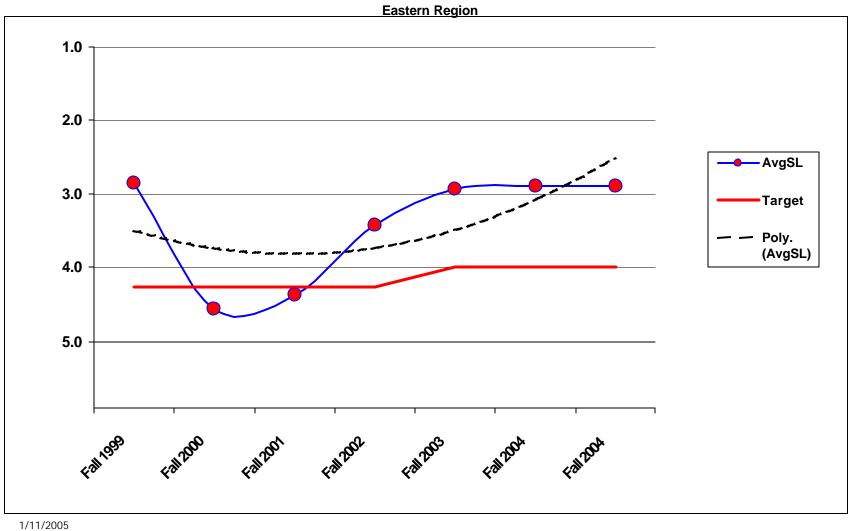
3A4 - Control of Vegetation Obstructions



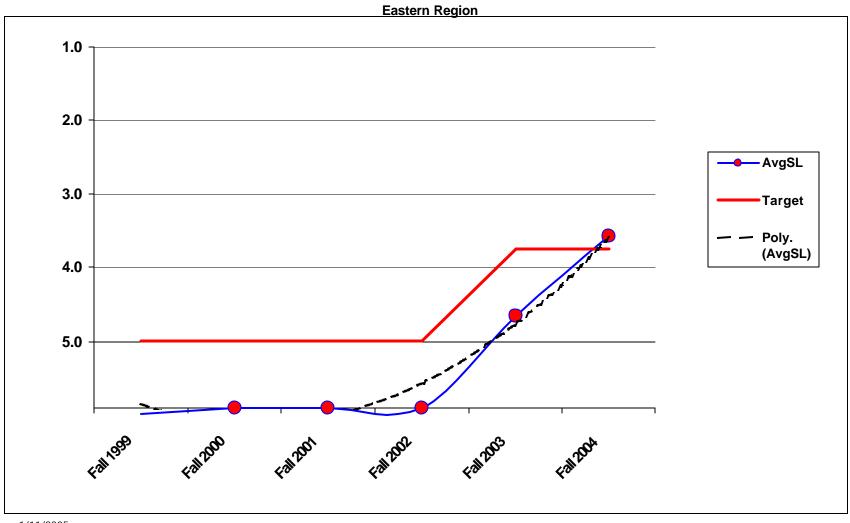
3A5 - Landscape Maintenance



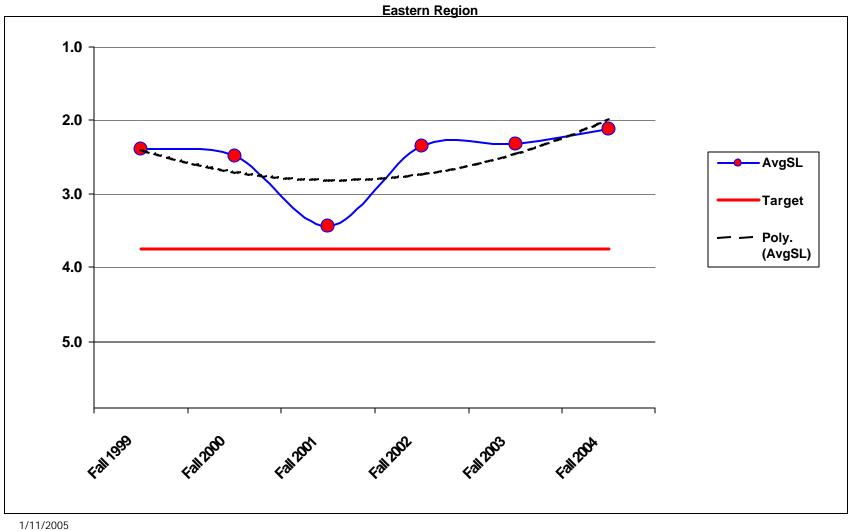
4A1 - Bridge Deck Repair



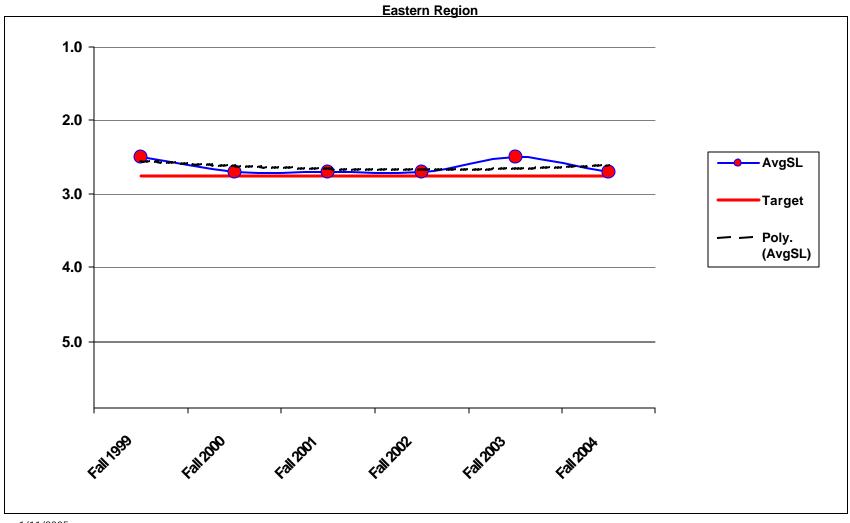
4A2 - Structural Bridge Repair



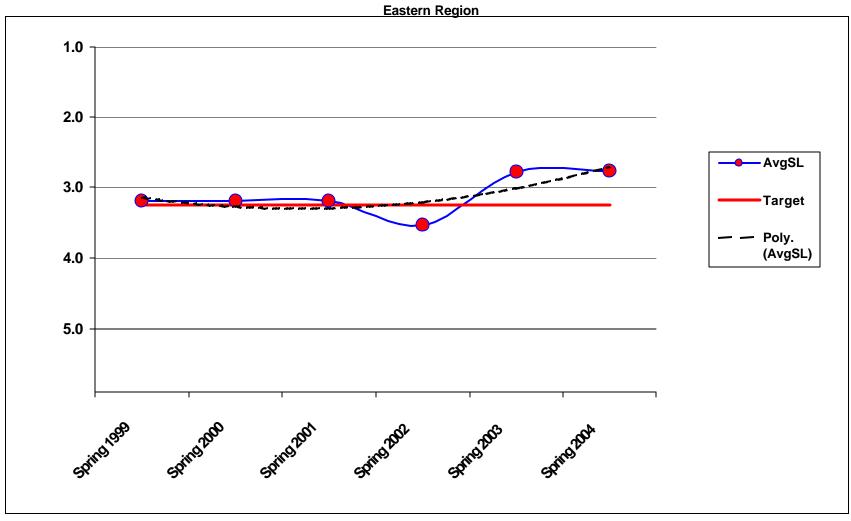
4A3 - Bridge Cleaning



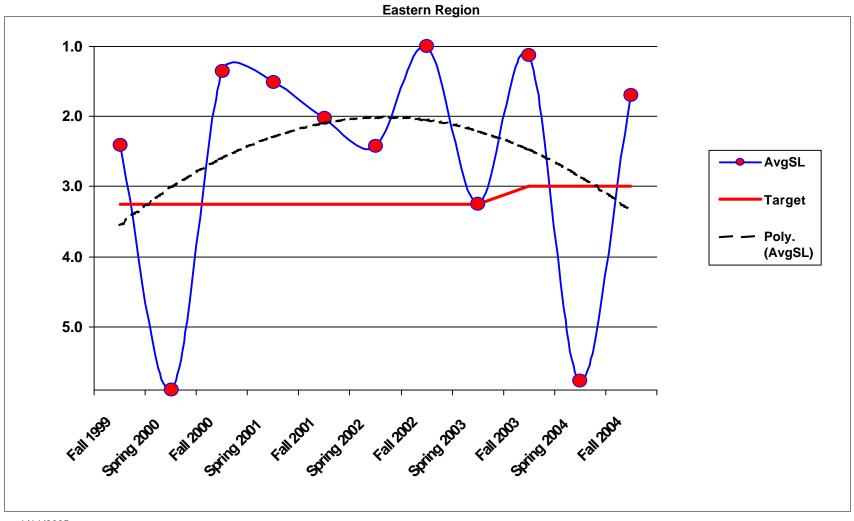
4B2 - Keller Ferry Operations



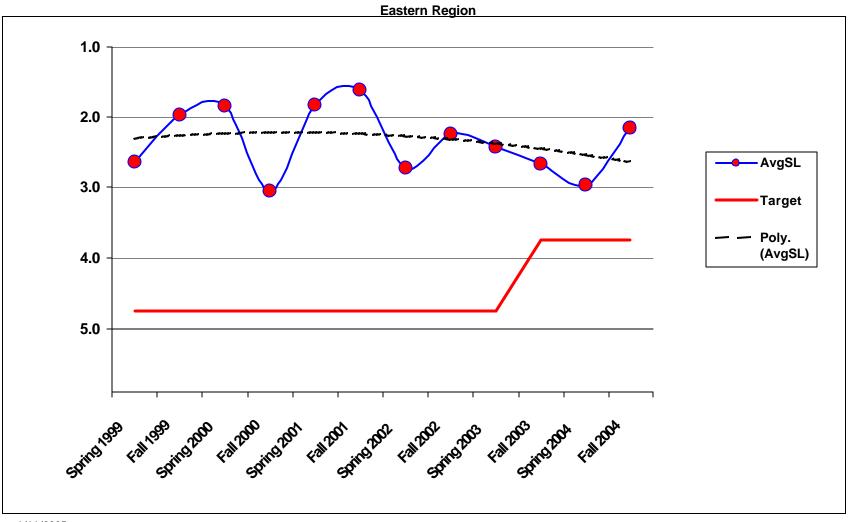
5B1 - Snow and Ice Control Operations



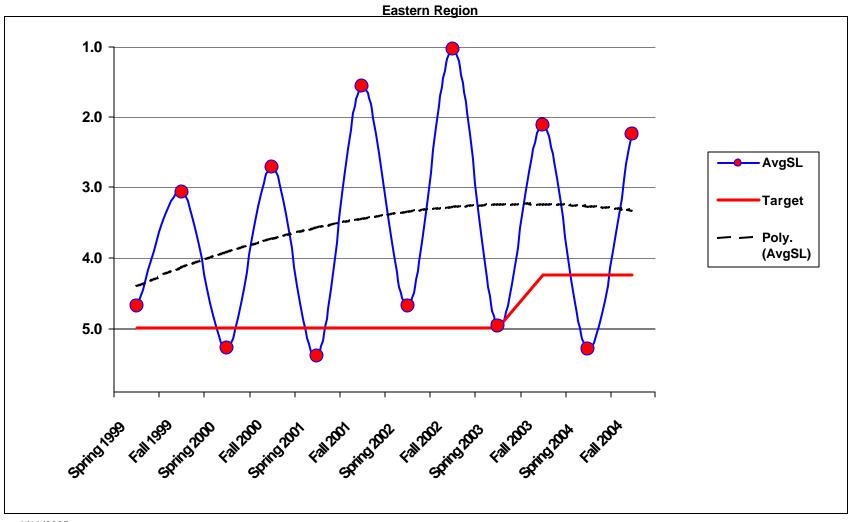
6A1 - Pavement Striping Maintenance



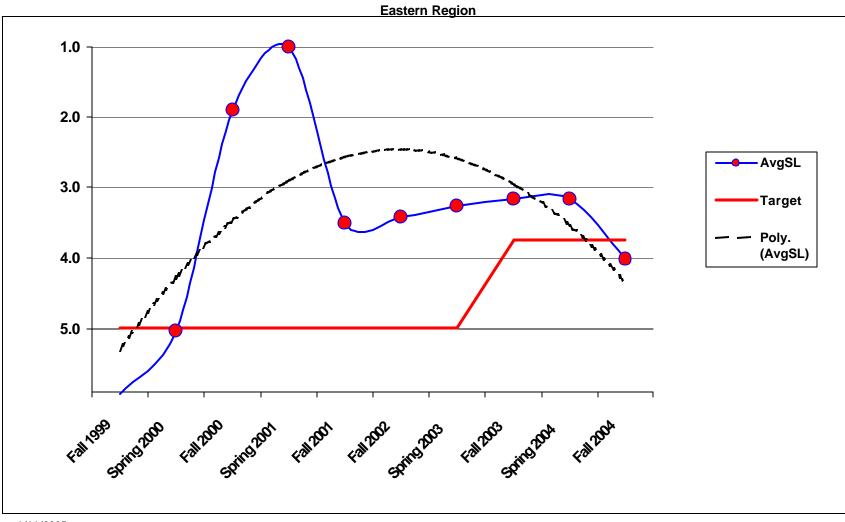
6A2 - Raised/Depressed Pavement Marker Maintenance



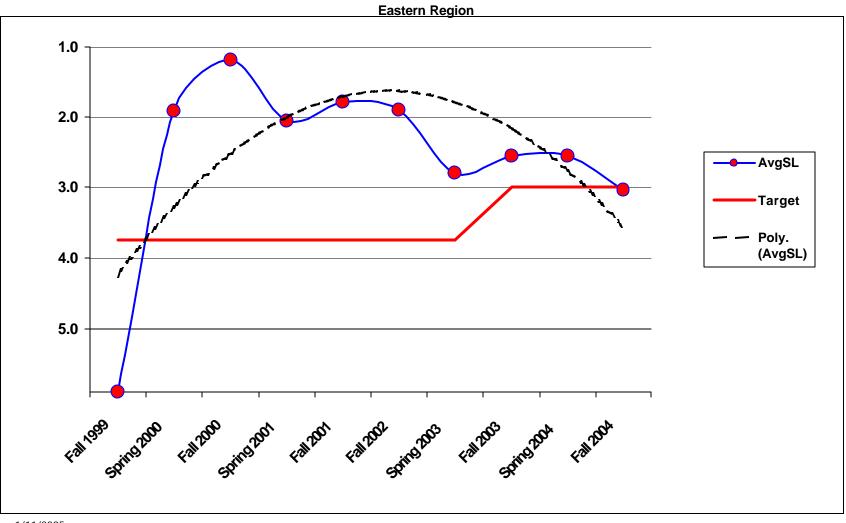
6A3 - Pavement Marking Maintenance



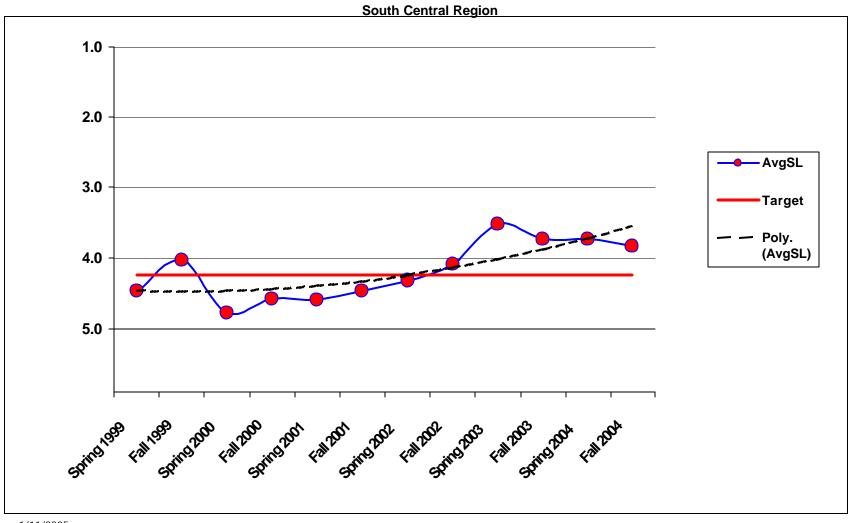
6A4 - Regulatory Sign Maintenance



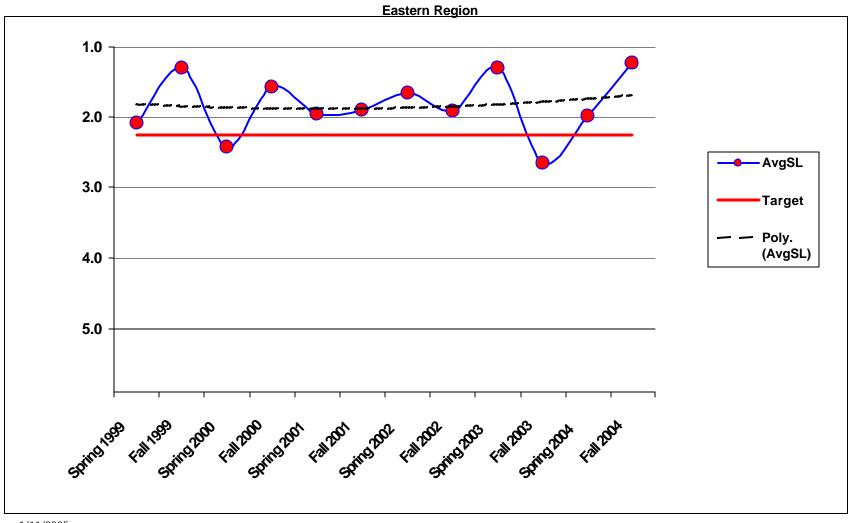
6A5 - Guide Sign Maintenance



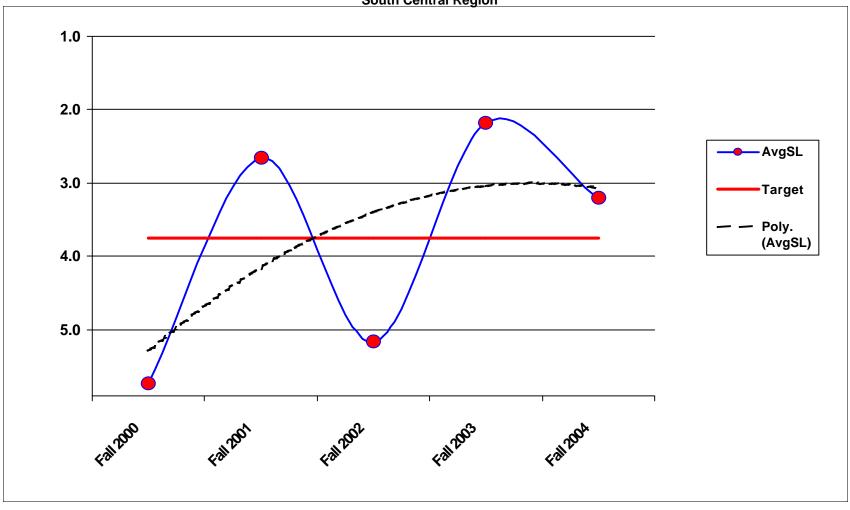
6A6 - Guidepost Maintenance



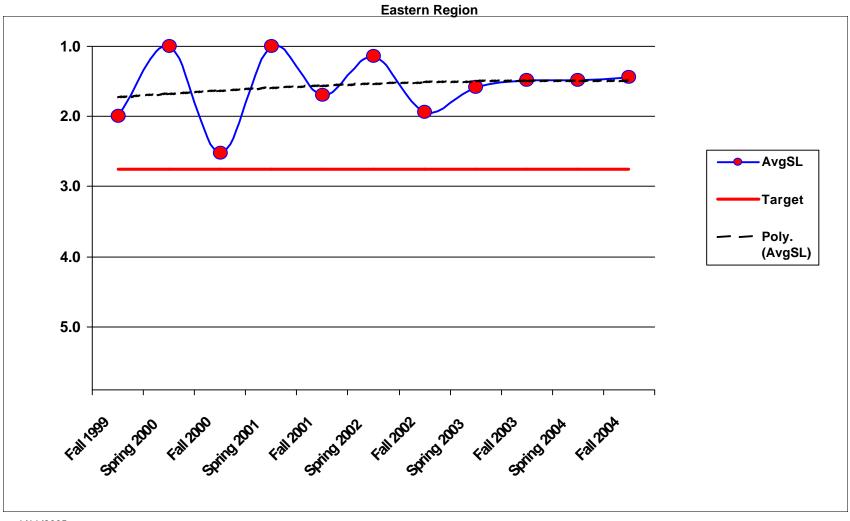
6A7 - Guardrail Maintenance



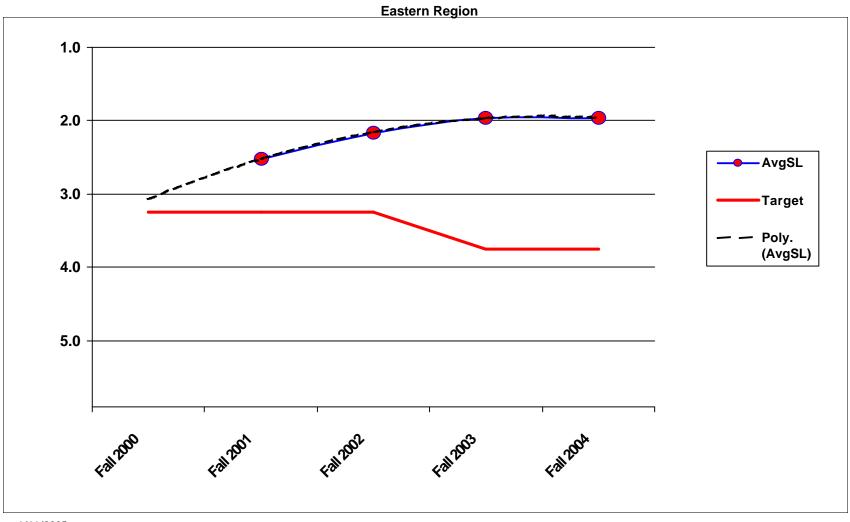
6B1 - Traffic Signal Systems
South Central Region



6B2 - Highway Lighting Systems



6B3 - Intelligent Traffic Systems



7B1 - Rest Area Operations

